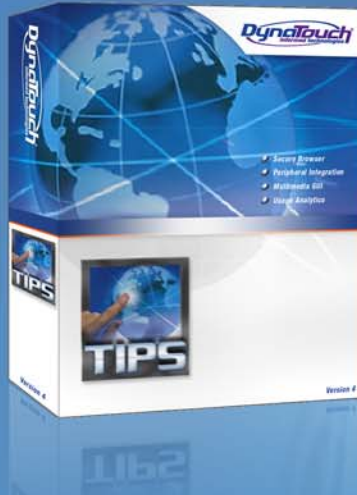


TIPS™ KIOSK MANAGEMENT SOFTWARE



The ideal solution for presenting web-enabled content and services on unattended kiosks and multi-user workstations - making your self-service applications safe, stable, easy-to-use and highly secure!

TIPS™ is a scalable, modular software platform developed specifically for deploying, securing, monitoring and managing self-service applications and content on public access kiosks and multi-user workstations. It provides a comprehensive solution for user friendly interaction, system security, peripheral integration, content optimization and remote management.

Kiosk-Friendly Graphical User Interface

- Enables complex content from intranets, web sites, business applications and back end systems to be integrated into a seamless, interactive resource, including rich media assets like full motion video, audio and animation
- Displays any web-based content or application, including HTML/CSS, XML/XLST, Flash, Java, Javascript, .NET, ASP, PHP, Perl, Adobe, PureEdge – all industry standard content
- Easy to use on-screen user controls for navigating, browsing, printing, audio volume, language selection, font size, etc. to provide a kiosk-friendly user experience
- Multi-language support
- Customizable toolbar “skins” and buttons
- Built around industry standard Microsoft Internet Explorer browser engine
- Optional built-in “virtual” onscreen keyboard with multiple layouts

Complete User Session Management and Privacy

- Automatically clears session cookies, Internet cache, print queue and user certificates between each session
- Resets volume, font size and language to default settings after each session
- Flexible multimedia attract loop, triggered by inactivity timer or session exit
- Post-session user survey and visited links email options
- Optional security mat or proximity sensor to automatically initiate and end user sessions



Tamper-Proof Network and Internet Security

- Runs as O/S shell for maximum performance and security; eliminates tampering
- Browser and desktop are completely locked down, preventing unauthorized access to the Internet, network, file system and operating system
- All navigations filtered through authorized URL database, including white list, black list and wild card features
- Manages all pop-ups, frames and windows; provides predictive response or automatic suppression
- Blocks downloads and email





Robust Administrative Interface - Kiosk Manager

- Password-secured configuration and management tool
- Enables authorized access to Windows administrative tasks
- Provides multiple levels of access to browser settings, security settings, peripheral device settings, authorized URL list, system update functions, and more

Reliable Remote Monitoring, Content and Software Management

- Allows system status to be monitored real-time via a centralized server
- Provides ability to control and securely update all content and software components from a centralized server, via http or https, using a client-side pull strategy
- Manages updates for selected individual kiosks or entire kiosk groups



Comprehensive Usage Analytics and Reporting

- Automatically logs and date/time stamps all system activities, status, user navigations and printing for detailed analysis and reporting, accessible via web interface
- Tracks system uptime and connectivity
- Standard reports for uptime, user sessions, total hits, average hits per session, usage by day and time of day, top pages/websites visited
- Reports available for selectable date ranges, and for individual kiosks or kiosk groups
- Numerous standard reports available in columnar and graphical formats



Easy Peripheral Device Integration

- Laser, thermal and receipt printers
- Smart card and magnetic stripe card readers
- Bar code scanners, badge readers
- Dual monitors
- Biometric (fingerprint) readers
- Proximity sensors (infrared or security mat options)
- Auto-dial telephones

