TIPS Vets Connected™

for VA Behavioral Health Patients

Give patients greater sense of control

Promote self-confidence and build skills

Share other patients' experiences

Educate family members

Assist patients in transition process

Provide recreation and diversion

Already proven successful at Pittsburgh VA!

TIPS Vets Connected™ provides VA Behavioral Health patients with secure and controlled access to select online information and services. It includes an easy-to-use interface, with rich graphics that entice patients to engage, and large button selections that make it fast and easy for them to do so. It comes with TIPS™ Kiosk Management software to manage the day-to-day interaction with users, restrict access to unauthorized sites, track system 'heartbeat' and usage data, allow for powerful remote management and updates -- any day, any time. Components are housed in a carefully designed anti-ligature enclosure to reduce the risk of patients harming themselves.

One-Touch Access

- Behavioral Health websites
- General eHealth websites
- PTSD assessment and treatment
- TIPS My HealtheVet Express™
- VA eBenefits
- Discharge planning and assistance
- Games and puzzles
- And more

Anti-Ligature Sit-Down Enclosure

- Only sloped, rounded surfaces
- No sharp or pointed edges
- No exposed power or data connections
- Tamper-proof fasteners and locks
- High resolution monitor with safety glass
- Ruggedized keyboard
- Overhead signage

Powered by

TIPS™ Kiosk Management Software

Industry-leading platform for self-service systems

On the One-VA TRM list of approved software!
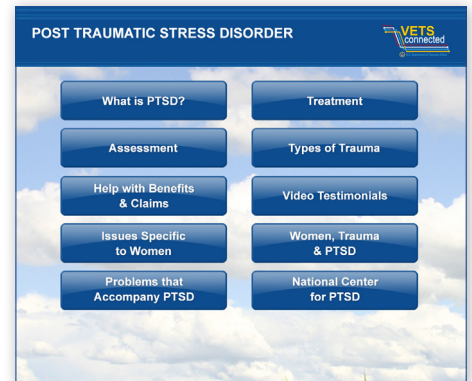
"I watched one of our patients discreetly for a few moments and saw him enjoying the process of discovering his own skill and capability. It was wonderful to see! Thank you so much."

-Pittsburgh VA Nurse Manager

TIPS Cloud™

Online Kiosk Management Portal

TIPS Cloud™ is DynaTouch's web-based Customer Service Center, a key element of our total solution. It is a secure web portal that serves as the single point of entry to help system administrators manage their devices.

Each TIPS device comes with a one-year subscription to TIPS Cloud. Multi-level password-protected accounts can be provided to Client-designated personnel, allowing them to:

- View and print usage reports and graphs
- Subscribe to automatic email reports
- View system uptime reports
- Receive alerts for unauthorized websites
- Maintain allowable URL list
- Upload and manage screen savers
- Submit a content change request
- Track and manage hardware inventory
- Submit and track a problem notice

"I love pulling reports and graphs showing me which systems are being used the most. This lets me know if I need to relocate the systems for higher use and I really like that DynaTouch informs me if any of the units go off-line using their monitoring programs."

-DynaTouch Customer, Pennsylvania

"DynaTouch reporting software helps us to optimize Veteran access to My HealtheVet online tools and services."
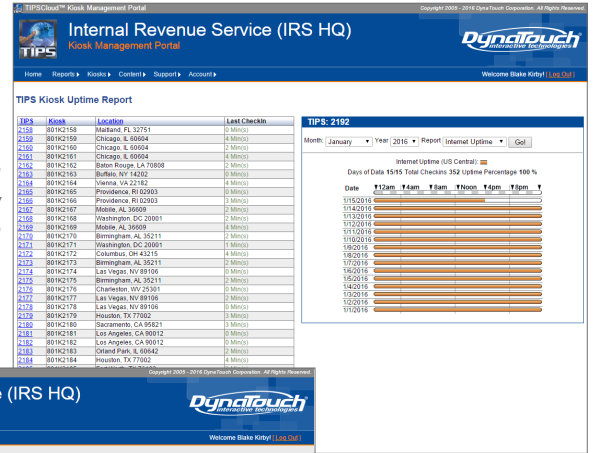
-DynaTouch Customer, Ohio

Uptime Reports

View system check-in status and daily operational uptime
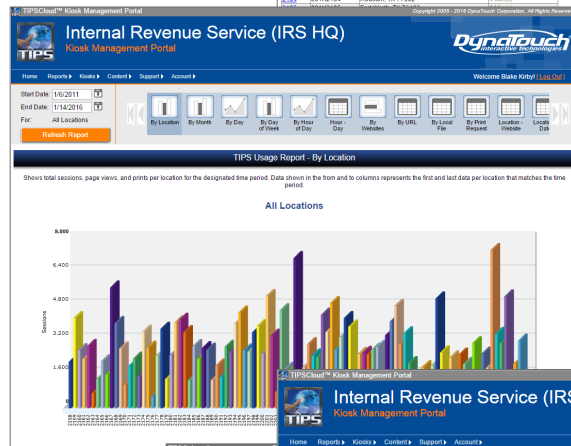
Usage Reports

View and print colorful usage data charts and graphs for management review

Content Editors

Access tools to maintain and edit system content

Email Reports

Select which reports you want emailed, along with the desired frequency

210.828.8343

www.dynatouch.com

DynaTouch® interactive technologies