INTERACTIVE, SELF-SERVICE

Patient Surveys

OneSource Solutions™

Measure patient satisfaction
Improve patient services
Identify patient trends
Obtain real-time feedback
Eliminate survey data entry
Reduce paper waste

Upright, countertop, and wall-mount models available.
Tablet and workstation options also available

What made you smile today?

Your Opinion Counts!

How satisfied were you with our PROMPTNESS OF SERVICE?

1 2 3 4 5

Very Unsatisfied Very Satisfied

What made you smile today?

Your OPINION Counts!

Butik Management Software

TIPS™

Industry-leading platform for self-service systems

210.828.8343

www.dynatouch.com
DynaTouch can fulfill all of your Interactive Patient Survey requirements with our OneSource Solutions™ package, which includes all of the hardware, software, services and support needed for a fully-integrated, ready-to-run, turnkey system. Or, if you already have hardware or a preferred hardware vendor, just let us know!

**TIPS Survey™ Software**

**Kiosk User Interface Module**
- Intuitive, touch-friendly design
- Customized with your branding
- Multiple language capability
- Real-time user responses
- Any question type
  - Likert Scale
  - Multiple Choice, Single Response
  - Multiple Choice, Multiple Response
  - Ranking
  - Yes/No
  - True/False
  - Rating/Average
  - Open Ended (Free Form Text)

**Administrative Module**
- Accessible via TIPS Cloud™
- Password-protected
- Intuitive, easy-to-use editing tools
- Real-time changes
- Colorful on-demand reports
- Query by:
  - Kiosk location
  - Kiosk group
  - Date
  - Complete and/or incomplete surveys

**TIPS Kiosk Management Software**

**TIPS Pro Plus™**
- Scalable, modular platform for self-service apps
- Complete user session management and privacy
- Robust administration interface
- Reliable system uptime monitoring
- Usage logging, analytics and reporting

**TIPS Cloud™**
- View current system status
- View and print reports
- Receive automatic email reports
- Access content editors
- Manage system assets

**Enclosures, Hardware, Services & Support**

- Kiosks, tablets, workstations
- Upright, sit-down, wall-mount, countertop models
- Multitude of peripheral device options
- Comprehensive deployment and support services

unlimited possibilities.