

Lobby Sentinel Smart Pass Server Software Download Instructions

These instructions will help step you through downloading the software to set up your server/desktop for the management portal.

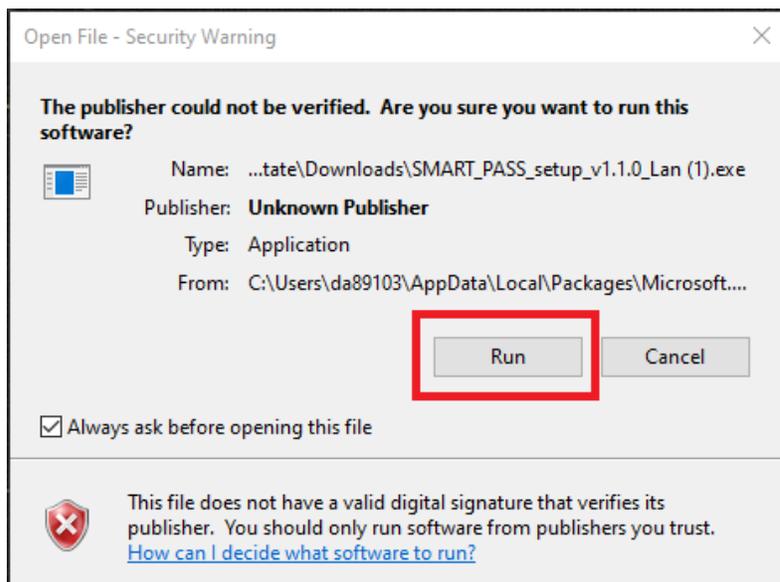
If not already on the resource page on our website, navigate to:

www.dynatouch.com/lobby-sentinel-download

1. Click on Smart Pass – Server Download under STEP 3.
2. Click on 'Run'

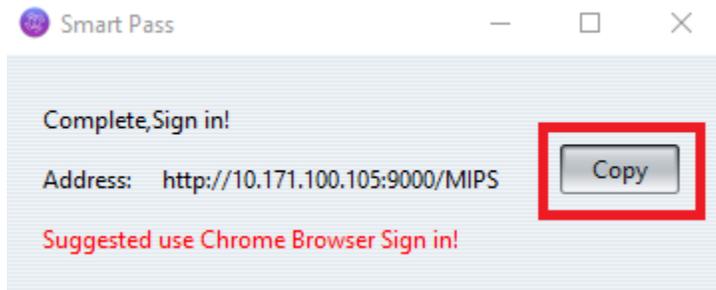


3. If you get a security warning about publisher not verified, click 'Run'

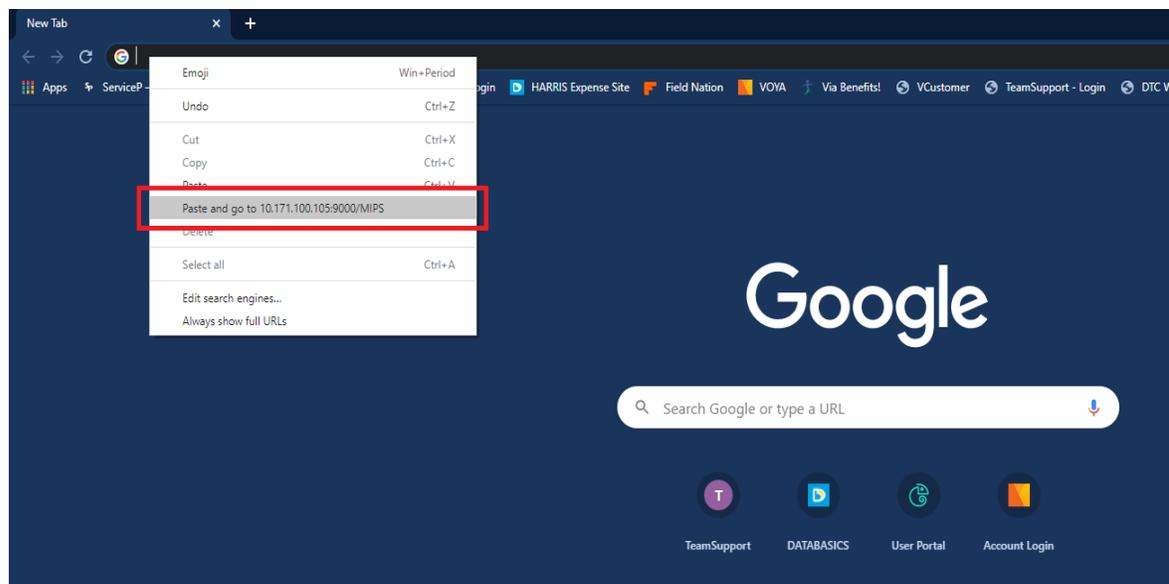


4. If you get security pops asking you to verify if you want to allow the software to make a change, click 'Yes'
5. The installer will run (the installer runs in Mandarin).

6. When the install is complete you will get the following pop-up. Click on 'Copy'

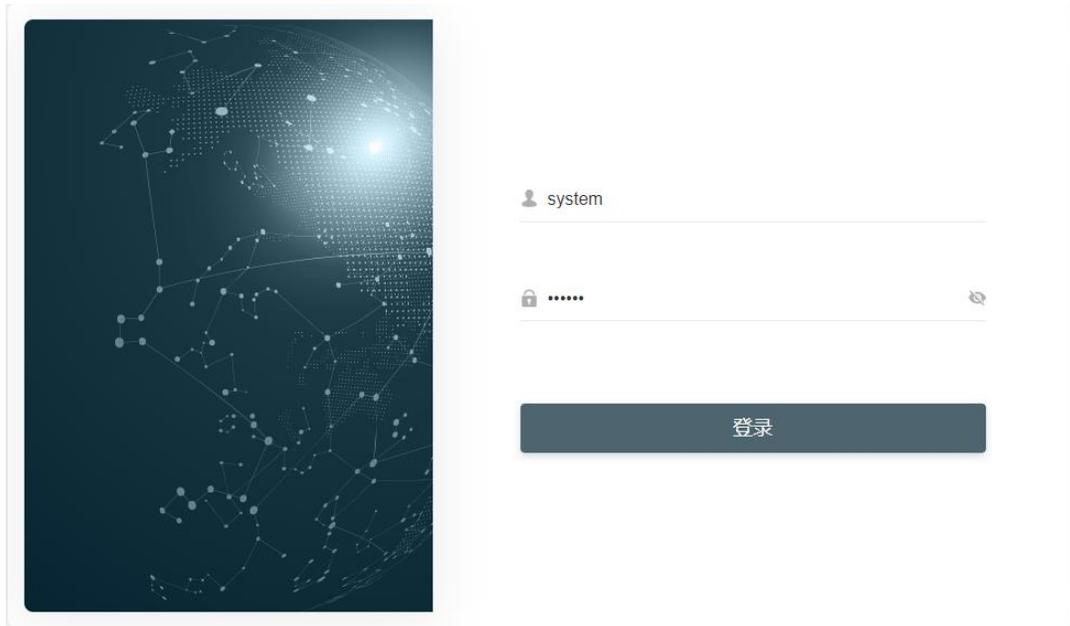


7. Open an instance of Chrome browser, go to the address field, right click and click on the Paste and Go To ***** option.

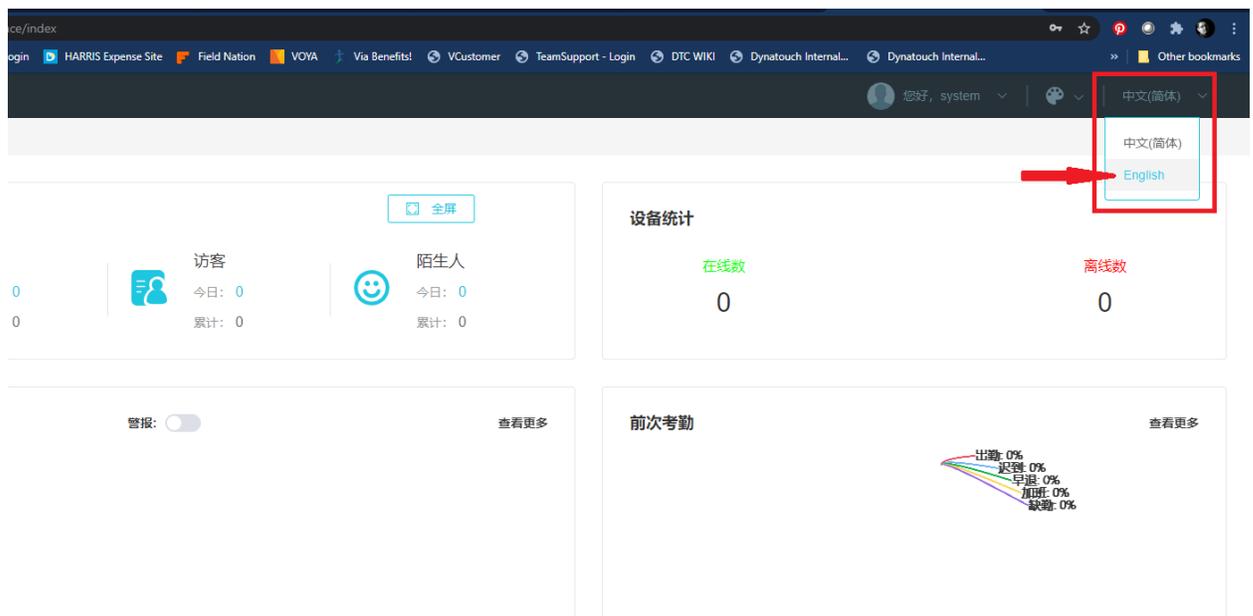


8. The login page will appear in mandarin. Input:

- a. Username – system
- b. Password – 123456



9. When the dashboard appears, you will have to change the language to English by going to the upper right-hand corner. In the drop down, click on English.



Contact Us for Additional Support:

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